



VOLUNTEER OPPORTUNITIES AT TESSA

Training Levels:

- ❑ *Training Level 1:* Application, background checks, 30-hour confidential Victims' Advocacy Training certification, phone and in-person interview, front desk shadowing, department shadowing.
- ❑ *Training Level 2:* Application, background checks, Domestic Violence 101, Sexual Assault 101 & DV/SA Offenders training. Non-client contact only.
- ❑ *Training Level 3:* Application, confidentiality statement. Non-client contact only. Special & one-time projects.

Direct Client Services

★ **Advocacy:** Assist clients with Temporary Protection Order process, provide court support, safety planning, give referrals to other helping agencies, and provide emotional support. Daytime hours only. *Training Level 1, 4 hours per week for a minimum of nine months required*

★ **On-Call Advocacy at Local Hospitals:** Provide clients with support while they are at the hospital. Give referrals to other helping agencies, safety planning, and provide emotional support. On call 6-hour shifts. *Training Level 1, 3 shifts a month for a minimum of nine months required*

★ **Safe Line:** Help to staff the 24-hour hotline where they determine the level of immediate danger of the client and make appropriate referrals. *Training Level 1, flexible, for a minimum of six months required*

★ **Safehouse Support:** Help with client support, community referrals, and other duties as necessary. *Training Level 1, 2 hours per week, for a minimum of six months required*

★ **Youth & Children's Program:** Volunteers entertain, educate, and work with child victims of domestic violence. *Training Level 1, 1.5 hours per week for a minimum of six months required*

★ **DoVE:** Domestic Violence Education. Help co-facilitate groups, but must complete Advocacy shadowing process prior to working with support groups. *Training Level 1, 1.5 hours per week for a minimum of six months required*

★ **Kids & Teen DoVE:** Domestic Violence Education for children and teens. Help co-facilitate groups. *Training Level 1, 1.5 hours per week for a minimum of six months required*

Organizational Support

★ **Front Office Support:** Provide assistance with general administrative responsibilities such as filing, data entry, phone support, special project assistance for all departments, etc. Daytime only. *Training Level 1, flexible*

★ **Site Projects:** Volunteers assist with sorting and organizing the in-kind donations, internal or external help as needed. Daytime only. *Training Level 3, 2 hours per week*

★ **Community Outreach:** Volunteers help TESSA by staffing information tables at local events to build public awareness on the dynamics of domestic violence and of the resources available to those in need. *Training Level 1 or 2, flexible*

Short-Term / Specialty Opportunities

★ **Special Events:** Assist with special events, planning/organizing, administrative support, and data entry, set up, take down, mailers, etc. *Training Level 1, 2 or 3, flexible*